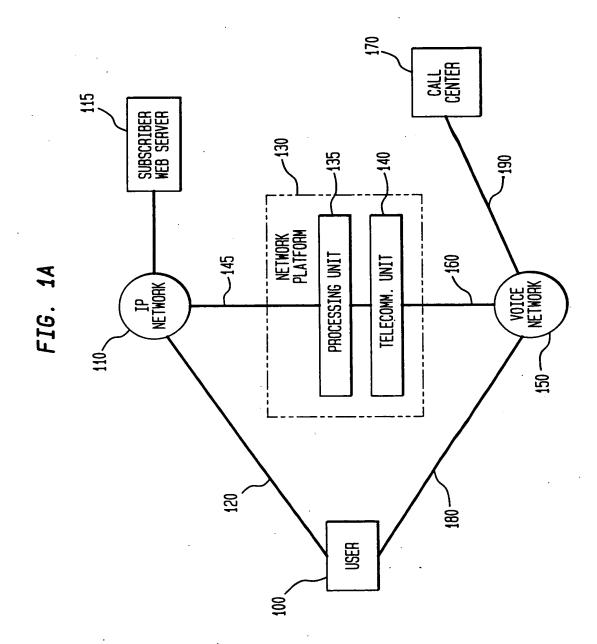
S.S. BROWN 7-1-1 1/4



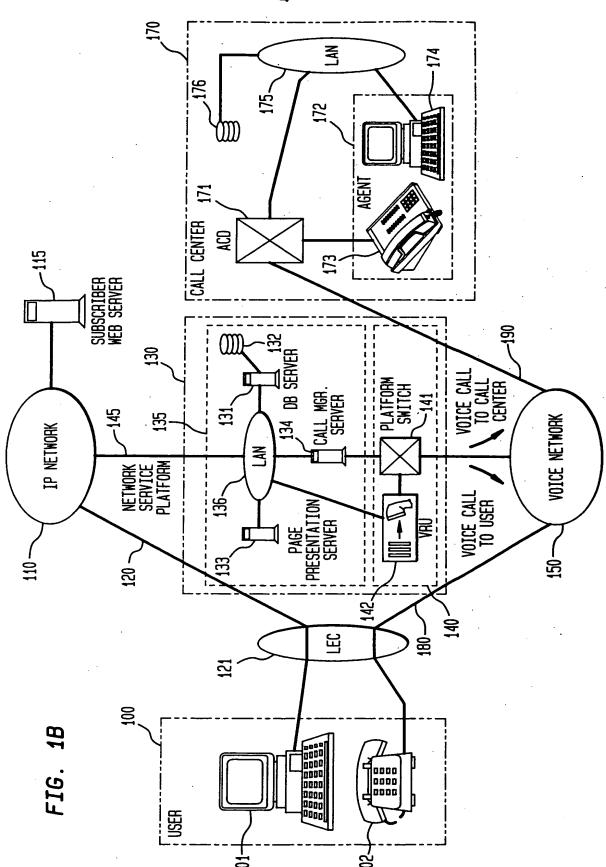


FIG. 2A

AGENT AGENT

CALL

VOICE NETWORK

NETWORK PLatform

SUBSCRIBER'S WEB SITE

USEH

STEP

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		·			Š	照		ı		Ж	TEL#						E	EL##	62
		·			WELCOME	PAGE			CONNECT	PAGE	USER TEL#			•		ANNOUNCE-	MENT	CC TEL#+	TAG2
					MELCOME	PAGE	Ť		CONNECT	PAGE	USER TEL#			1		ANNOUNCE-	MENT	T+#130	TAG2
					MELCOME	PAGE			CONNECT	PAGE	USER TEL#			1		ANNOUNCE-	MENT	+#13L CC IEF#	TAGS
	X TO	(T)	A61	H) USEH	MELCONE	PAGE	Å		CONNECT	PAGE	USER TEL#					ANNOUNCE-	MENT	+#131 00 IEF	TAGS
	SPEAK TO	(URL)	URL+TAG1	ADDR)	MELCONE	PAGE			CONNECT	PAGE	USER TEL#					ANNOUNCE-	MENT	+#131 00 IEF#	TAGS
	SPEAK TO	(URL)	URL+TAG1	(510, 54, 05EH ADDR)	MELCOME	PAGE			CONNECT	PAGE	NSEH TEL#					ANNOUNCE-	MENT	+#131 33	TAGS
	SPEAK TO	(URL)	URL+TAG1	ADDR)	MELCOME	PAGE			CONNECT	PAGE	USER TEL#					ANNOUNCE-	MENT	+#131 00 LEF#1	TAGS
	SPEAK TO	(URL)			MELCOME	PAGE	UIN		CONNECT	PAGE	USER TEL#					- ANNOUNCE-	WENT	+#131 00 IEF#+	TAGS
	SPEAK TO	(URL)		URL, USER (SID, SU, USER ADDR) ADDR	MELCOME	PAGE	ICED INEO	מסרון דוא מ	CONNECT	PAGE	USER TEL#			[UFF-HOOK]		ANNOUNCE-	WENT	+#131 00 IEF#+	TAGS
	SPEAK TO		"SPEAK TO AGENT			PAGE	JOA LIGED TNEO			PAGE	206 USER TEL#	2007	0.	208 [OFF-HOOK]		ANNOUNCE-		248 CC TEL#+	

TOMBULL BY VALUED

FIG. 2B

AGENT

CALL

NETWORK PLATFORM

SUBSCRIBER'S WEB SITE

USER

STEP

211	·			·	[RINGING] + TAG2			
212		,				CALL		}
213								SIGN ON
214			WHISPER USER INFO					
215			(BRIDGE CALL)					
216								PAGE PUSH
217			HTML PAGES					
218	[HANG-UP]							[HANG-UP]
219			MEB DISCONNECT				-	